



Hôpitaux Shriners
pour enfants®
Shriners Hospitals
for Children®

Canada

Communications regarding CoVID-19
Guidelines for Shriners Hospitals for Children – Canada
As of March 12, 2020

All measures are subject to change as the situation evolves

Objectives

1. Ensure the health and safety of our patients, families and personnel
2. Ensure the continuity of our services

The following have been determined in accordance with guidelines established by:

- Shriners Hospitals for Children Home Office
- Our partners at the Ministry of Health and Social Services / McGill University Health Centre / Montreal Children's Hospital
- Hospital Prevention Planning

In order to protect the hospital's ability to provide essential care and activities, the following restrictions have been applied:

1. No conferences with external attendees will be hosted at Shriners Hospitals for Children – Canada within the next 90 days;
2. No tours or external visitors not related to medical activities for the next 90 days;
3. Employees & physicians are not allowed to travel for work within the next 90 days, unless authorized by Home Office;
4. The hospital cannot provide domestic or international outreach clinics for the next 90 days.

IMPORTANT NOTE! With these restrictions, we must postpone the Annual Hospital Seminar as well as all visits that are planned in the next 90 days. We will be communicating with all visit and tour organizers. The Nouvel Hotel will cancel all rooms without any charges for the Seminar participants. Board members must communicate with the Nouvel Hotel for Board meeting reservations.

Guidelines for patients and families:

All patients and families as well as visitors who are coming to see hospitalized patients will be triaged. For families that are travelling by plane, the hospital's nursing staff will ensure that triage will take place ahead of their departure by phone. This will be coordinated with each Temple's Hospital/Transportation Chairs. Questions for this particular point should be addressed to Guylaine Courchesne at GCourchesne@shrinenet.org or 514-282-7201.

1. If they have traveled outside of Canada in the last 14 days, they **CANNOT** come to the Hospital; in this case, the appointment / surgery will be postponed for the duration of the incubation period ASSUMING the patient does not become symptomatic;
2. If they have been in close contact with any person who has travelled outside of Canada within the last 14 days, they **CANNOT** come to the Hospital; in this case, the appointment / surgery will be postponed for the duration of the incubation period ASSUMING the patient does not become symptomatic;
3. If they have a fever or a cough or difficulty breathing and they have not travelled outside of Canada, then they can come to the Hospital and proceed with their visit but they **MUST** wear the blue mask provided.

Guidelines for Board members and their Ladies:

1. If you have travelled outside of Canada in the last 14 days, you **CANNOT** come to the Hospital;
2. If you have been in close contact with any person who has travelled outside of Canada within the last 14 days, you **CANNOT** come to the Hospital;
3. If you have a fever, a cough, or difficulty breathing, even though you have not travelled outside of Canada, please **DO NOT** come to the hospital.

Guidelines for employees:

1. If an employee has have a fever or a cough, stay home; **DO NOT** come to the hospital; call 514-232-1355 for consultation and inform your Manager;
2. If you have a fever or a cough and may have been exposed to the Coronavirus; **DO NOT** come to the Shriners Hospital, call 514-232-1355 for consultation and inform your Manager;
3. If you live with someone, or if you work in close proximity with someone who has travelled within the past 14 days and **is asymptomatic**, you must call 514-232-1355 for consultation and inform your Manager **prior to coming** in to work;

4. If you live with someone, or if you work in close proximity with someone who has travelled within the past 14 days and **is symptomatic**, you cannot come to work and you must call 514-232-1355 for consultation and inform your Manager.

Guidelines for residents and outside physicians:

1. They will be subject to triage as all other visitors;
2. They are subject to the above-mentioned guidelines for employees.

Communications

Any media enquiries MUST be directed to the hospital's Communications & Marketing Department: nkamel@shrinenet.org or 514-282-8264.

Additional questions?

Please do not hesitate to contact Emmanuelle Rondeau at erondeau@shrinenet.org or 514-282-6990.